

Insurance certificate

Multiassistenza Plus basic



Policy number: ITB03-I21-01C1

Certificate number: S-1123757

Travelers data

Name / Document number: Renda, Margherita / YC0562521

Start trip date: 04/10/2025

End trip date: 16/10/2025

Purchase date: 18/09/2025

Destination: Mondo (Tranne

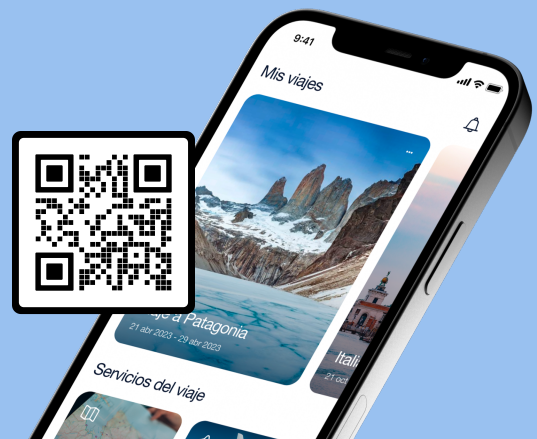
Duración: De 13 a 13 giorni

Travelers number: 1 PAX

Destination country: Japan

App Intermundial

- ✓ Communication and comprehensive
- ✓ Information about your trip in real time



Instructions to follow in the event



Assistance

Get in touch with our 24-hour help centre for any incident during your trip.

+390282954961
+34910509168



Reimbursements

Manage all your reimbursements quickly and easily on the Intermundial App or online claims platform:

www.intermundial.com



Customer service

For any changes to your insurance policy, please contact the place where you made the purchase. If you have any questions about guarantees, cover and services, please write to us at

info@intermundial.com

Agency ref.:

NA251004

Table of benefits

1. Assistance guarantees

1.1.1. Medical and health care assistance	100.000 €
1.1.10. Repatriation or medical transport of ill or injured persons	Included
1.1.11. Repatriation or transport of companions	Included
1.1.12. Repatriation or transport of minor children or dependent persons	Included
1.1.13. Repatriation or transport of the deceased insured party	Included
1.1.15. Early return due to the death of a relative	Included
1.1.16. Early return due to the hospitalisation of a relative	Included
1.1.17. Early return due to a grave incident affecting the insured's home or professional premises	Included
1.1.26. Extension of hotel stay due to medical prescription	750 €
1.1.27. Travel by a person in the case of hospitalisation of the insured	600 €
1.1.27.1. Accommodation expenses of the displaced person due to the hospitalisation of the insured	750 €
1.1.38. Transmission of urgent messages	Included
1.1.39. Shipment of medications abroad	Included
1.1.41. Information service	Included
1.1.42. Advance of funds abroad	2.000 €
1.1.71. COVID-19 diagnosis PCR test cost during the trip	200 €
1.1.72. Extended stay due to COVID-19-related medical quarantine	500 €

2. Luggage guarantees

2.1. Material losses	500 €
2.3. Delay in the delivery of luggage	250 €
2.5. Search, location and sending of lost luggage	Included

6. Civil liabilitycivil liability

6.1. Private civil liability	50.000 €
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Included services

A- Telemedicina	Included
Servihelp	Included
Servisuccess	Included
Serviassist	Included
Serviclaims	Included



Cover for this product is provided by White Horse Insurance Ireland dac Insurance Companies. After having previously analyzed the information received, the contracting of this product implies the acceptance that it meets the requirements and needs of the client.

In order to address and resolve complaints and claims, the Brokerage has a Customer Service department outsourced to Inade, Instituto Atlántico del Seguro, S.L. with address in the town of Vigo, province of Pontevedra, post code 36202, calle La Paz, 2 Bajo. This service has the obligation to resolve such complaints or claims within a maximum period of two months from the date of submission. If said resolution is not to the Client's satisfaction, he/she may contact the complaints service of the DGSFP, being essential to prove that the complaint or claim has been made, in writing, to the Customer Service Department of the Brokerage.