



Multiassistenza Plus

Policy number

ITB01-I21-01C1

Certificate number

S-986148

Name: Petitti, Paolo

ID: YC0716912

Start date: 25/08/2025

End date: 06/09/2025

: Mondo (tranne Usa E Canada)

: De 13 A 16 Giorni

Date of purchase: 07/03/2025

Number of travelers: 1

Riassunto di coperture e limiti massimi di indennizzo per persona

1) ASSISTANCE GUARANTEES	
Copertura Covid-19 inclusa	
11. Assistance to people	
111. Medical and health care assistance	
• Local	€100.000,00
• Continental	€500.000,00
• Worldwide	€1.000.000,00
115. Costs of urgent dental treatment	€150,00
1110. Repatriation or medical transport of ill or injured persons	unlimited
1111. Repatriation or transport of companions (two)	unlimited
1112. Repatriation or transport of minor children or dependent persons	unlimited
1113. Repatriation or transport of the deceased insured party	unlimited
1115. Early return due to the death of a relative	unlimited
1116. Early return due to hospitalization of a family member for more than 5 days	unlimited
1117. Early return due to a serious incident affecting the home or professional premises of the insured	unlimited
1126. Extension of hotel stay due to medical prescription (80 euros/day)	€800,00
1127. Displacement of a person in case of hospitalization of the insured longer than 5 days:	
• Travel expenses	unlimited
• Accommodation costs (80 euros/day)	€800,00
1129. Costs due to hijacking	€3.500,00
1138. Transmission of urgent messages	included
1139. Shipment of medications abroad	included
1140. Interpreter service abroad	Included
1142. Advance of funds abroad	3.000 €
1143. Cancellation of cards	Included
1146. Loss of keys of the usual residence	€75,00
1.1.71. Insured party's costs arising from having a coronavirus diagnostic test (CDT)	€200,00
1.1.72. Extended stay due to -19-related medical quarantine (135€/dia)	€2.025,00

1.1.76. Extended stay of the companion in case of medical quarantine of the ph due to covid-19 (135€/dia)	€2.025,00
1.1.84. Early return due to border closure at destination due to covid-19	Unlimited

2) LUGGAGE GUARANTEES

2.1. Material losses	
• Local	€850,00
• Continental	€1.500,00
• Worldwide	€2.500,00
• In the event of theft, a maximum amount of	€500,00
2.3. Delay in the delivery of luggage (150 eur each 12 hours and 105 eur for every additional 24 hours)	€360,00
2.4. Sending of objects which were forgotten or stolen during the trip	€125,00
2.5. Search, location and sending of lost luggage	incluso
2.6. Management costs due to loss or theft of travel documents	€250,00

3) GUARANTEES RELATING TO CANCELLATION, INTERRUPTION AND CHANGE OF CONDITIONS OF THE TRIP

Copertura Covid-19 inclusa

3.1. Travel cancellation costs	
• Local	€1.750,00
• Continental	€3.000,00
• Worldwide	€5.000,00
3.2. Interruption of the trip	
• Local	€750,00
• Continental	€1.500,00
• Worldwide	€2.000,00

4) GUARANTEES FOR DELAYS IN THE TRIP AND LOSSES OF SERVICES

4.1. Costs caused by a delay in the departure of a means of transport (50 eur each 6 hours)	€300,00
4.4. Costs caused by the forced extension of a trip (maximum 75 euros/day)	€300,00


Multiassistenza Plus

N° di Polizza

ITB01-I21-01C1

4.6. Costs caused by missing connections in the means of transport (minimo 4 ore tardi).....	€600,00
4.10. Change of initially-contracted services	
• Departure of an alternative, unforeseen form of transport	
• (50 euros/day).....	€300,00
• Change of hotel/apartment (máx. 50 euros/day).....	€500,00
4.28. Loss of services contracted for as a result of a medical quarantine due to being positive for covid-19	€250,00

5. ACCIDENT GUARANTEES:

5.1. Accidents while travelling	
• Permanent invalidity	€75.000,00
• Death.....	€75.000,00

6. CIVIL LIABILITY

6.1. Private civil liability.....	€200.000,00
-----------------------------------	-------------

7. SUPPLIER FAILURE

7.1. Bankruptcy of providers	
• Trip cancellation costs	€ 3.000
• Trip interruption costs	€ 3.000
• Return home.....	€ 3.000
• Loss of unused services	€ 3.000

8. FORCE MAJEURE GUARANTEE

8.1. Force majeure guarantee

- Cancellation of the trip by force of circumstance, provided before starting the journey or when the trip is delayed more than 24 hours **€ 3.000**
- Return to the place of residence..... **1.000**
- Expenses for extension of the trip
 - * Accommodation and breakfast (€ 100/day) **€ 700**
 - * Accommodation and breakfast (€ 20/day)..... **€ 140**

10) GUARANTEE OF THE RIGHT TO COMPENSATION

10.1. RIGHT TO COMPENSATION (Art. 7. Regulation (EC) 261/2004)

- €300 for flights up to 1,500 kilometres.
- €450 for intra-EU flights of more than 1,500 kilometres and for all other flights between 1,500 and 3,500 kilometres.
- €700 for all flights not falling under a) or b).

Esclusioni

Consult the Policy's generally conditioned


Multiassistenza Plus

N° di Polizza

ITB01-I21-01C1

INSTRUCTIONS TO FOLLOW IN THE EVENT OF CLAIM

ASSISTANCE

At the occurrence of a claim event which may give rise to the services covered, the Insured must without exception contact the emergency telephone :

+39 0282954961

It is imperative to call the Insurance Company so as to have the right to receive the insurance policy's services.

This call may be made via reverse charge. Indicating:

- The name of the Insured
- The policy number
- The place and telephone number where he is
- The type of assistance needed.

REIMBURSEMENT OR INDEMNITY CLAIMS

In the event of any other claims, please visit our online claims management site at www.intermundial.it/sinistri

1. Sign up and get access to the customer area
2. Insert your policy number
3. Just three clicks to know what the required documentation is needed
4. Attach the requested documents to the site

One of our claims handlers will contact you within 24 hours to follow up the claim and you can access to the platform to know the status of the claim at any time just introducing your claim number

When Policy conditions or an excerpt of the same are required to be issued in a language other than Italian, in the event of litigation, the conditions in the Italian-language version shall prevail over all other language versions.

Do not forget...

- Premiums for cruise trips will have a 50% surcharge.
- Coverage of this product is guaranteed by MANA, whose information is included in White Horse Insurance Ireland dac.



L'assicurazione che ha stipulato viene commercializzata con la mediazione e sotto la direzione di Intermundial XXI, S.L.U. Intermediaria Assicurativa (Registro delle Imprese di Madrid, HM 180.298, S 8ª, L0, F149, T11.482. Codice Fiscale B-81577231. Autorizzata nel R.D.G.S. e F.P. (Registro della Direzione Generale delle Assicurazioni e Fondi Pensione) con il n. J-1541. R.C. e cauzione ai sensi del RD-ley 3/2020). L'attività si svolge senza mantenere vincoli contrattuali comportanti il coinvolgimento di enti assicurativi, offrendo una consulenza indipendente, professionale e imparziale. Ai fini della sua consulenza è obbligatorio eseguire un'analisi obiettiva. I Suoi dati personali verranno inseriti nei file di proprietà di Intermundial XXI S.L.U. Intermediaria Assicurativa, il cui scopo del trattamento è la gestione della polizza assicurativa stipulata e dei relativi sinistri, legittimata ai fini di esecuzione del contratto, adesione e invio di comunicazioni commerciali, nel caso in cui abbia dato il suo consenso. I suoi dati saranno ceduti a WHITE HORSE INSURANCE IRELAND Dac., assicuratore e SERVISSEGUR XXI CONSULTORES, S.L.U. Ha il diritto di accedere, rettificare, limitare il trattamento, cancellare i suoi dati e richiederne la portabilità contattando Intermundial in qualità di titolare dei file: C/ Irún, 7 - 28008 - Madrid, email: lop@intermundial.es o Fax: 915427305. Infine, può richiedere informazioni sui suoi diritti e presentare un reclamo all'Autorità Spagnola per la Protezione dei Dati, con sede in calle Jorge Juan n. 6, 28001 Madrid. Per maggiori informazioni: <https://www.intermundial.es/Politica-de-privacidad>

© 2018 INTERMUNDIAL. TUTTI I DIRITTI RISERVATI.

Per gestire e risolvere eventuali reclami o richieste di risarcimento, l'agenzia di intermediazione mette a disposizione un Servizio di Assistenza Clienti esterno fornito da Inade, Instituto Atlántico del Seguro, S. L., con sede presso Vigo, provincia di Pontevedra, codice postale 36202, calle La Paz, 2 bajo. Tale servizio ha l'obbligo di risolvere i reclami o le richieste di risarcimento pervenuti nel termine massimo di due mesi dalla data di presentazione. Se tale risoluzione non soddisfacesse il Cliente, questo potrà rivolgersi al Servizio Reclami della DGSFP, e sarà indispensabile, a questo scopo, dimostrare di aver presentato per iscritto il reclamo o la richiesta al Servizio Assistenza Clienti dell'agenzia di intermediazione.