

Insurance certificate



Policy number: ITB01-I26-01C1

Certificate number: S-1330195

Travelers data

Name / Document number: Ceccolini, Laura / YA9499691

Start trip date: 08/08/2026

End trip date: 20/08/2026

Purchase date: 16/07/2026

Destination: Mondo (Tranne USA e Canada)

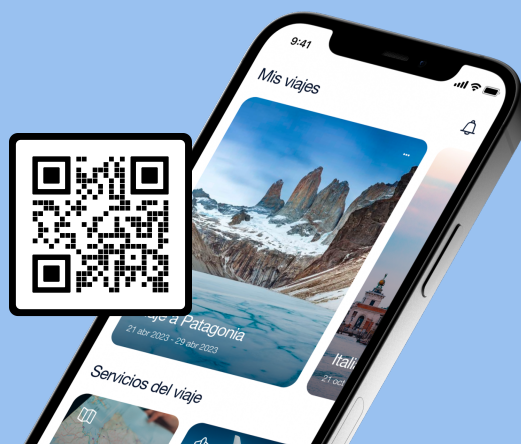
Duration: De 13 a 16 giorni

Travelers number: 1 PAX

Destination country: Namibia

App Intermundial

- ✓ Communication and comprehensive
- ✓ Information about your trip in real time
- ✓ Get your **free eSIM!**



Instructions to follow in the event



Assistance

Get in touch with our 24-hour help centre for any incident during your trip.

+390282954961

+34910509168



Reimbursements

Manage all your reimbursements quickly and easily on the Intermundial App or online claims platform:

www.intermundial.com



Customer support

For inquiries about your policy (coverage, terms, or modifications), please contact the **agency** or **point of sale** where you purchased your insurance.

Agency ref.:

NA260808

Table of benefits

1. Assistance guarantees

1.1.1. Medical and health care assistance	1.000.000 €
1.1.5. Costs of urgent dental treatment	150 €
1.1.10. Repatriation or medical transport of ill or injured persons	Included
1.1.11. Repatriation or transport of companions	Included
1.1.12. Repatriation or transport of minor children or dependent persons	Included
1.1.13. Repatriation or transport of the deceased insured party	Included
1.1.15. Early return due to the death of a relative	Included
1.1.16. Early return due to the hospitalisation of a relative	Included
1.1.17. Early return due to a grave incident affecting the insured's home or professional premises	Included
1.1.26. Extension of hotel stay due to medical prescription	600 €
1.1.27. Travel by a person in the case of hospitalisation of the insured	Included
1.1.27.1. Accommodation expenses of the displaced person due to the hospitalisation of the insured	600 €
1.1.29. Costs due to hijacking	3.500 €
1.1.38. Transmission of urgent messages	Included
1.1.39. Shipment of medications abroad	Included
1.1.40. Interpreter service	Included
1.1.41. Information service	Included
1.1.42. Advance of funds abroad	3.000 €
1.1.43. Cancellation of cards	Included
1.1.46. Loss of keys of the usual residence	75 €
1.1.48. Payment of crutches	100 €

2. Luggage guarantees

2.1. Material losses	2.000 €
2.3. Delay in the delivery of luggage	150 €
2.4. Sending of objects which were forgotten or stolen during the trip	125 €
2.5. Search, location and sending of lost luggage	Included
2.6. Management costs due to loss or theft of travel documents	200 €

3. Guarantees relating to cancellation, interruption and change of conditions of the trip

3.1. Travel cancellation costs	4.000 €
3.2. Interruption of the trip	2.000 €

4. Guarantees for delays in the trip and losses of services

4.1. Costs caused by a delay in the departure of a means of transport	300 €
4.4. Costs caused by the forced extension of a trip	300 €
4.6. Costs caused by missing connections in the means of transport	600 €
4.10. Change of initially-contracted services	Included

4.10.1. Expenses incurred by the departure of an unforeseen alternative means of transport	300 €
4.10.2. Expenses incurred by the change of accommodation	500 €

5. Accident guarantees

5.1. Accidents while travelling	Included
5.1.1. Permanent disability due to travel accident	6.500 €
5.1.2. Death due to accident while travelling	6.500 €

6. Civil liability guarantees

6.1. Private civil liability	70.000 €
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7. Supplier failure

7.1. Bankruptcy of providers	Included
7.1.1. Cancellation fees due to bankruptcy of providers	Included
7.1.1.1. Travel rescheduling costs	300 €
7.1.1.2. Expenses for loss of services due to cancellation of the trip	300 €
7.1.2. Expenses for loss or replacement of travel services due to supplier bankruptcy	300 €
7.1.3. Repatriation costs of the insured due to bankruptcy of providers	300 €
7.2. Bankruptcy of scheduled airlines	Included
7.2.1. Cancellation charges for failure of scheduled airlines	3.000 €
7.2.2. Air service replacement costs	3.000 €
7.2.3. Expenses for repatriation of the insured person	3.000 €

8. Force majeure guarantee

8.1. Force majeure	Included
8.1.1. Travel cancellation fees due to force majeure	Included
8.1.1.1. Travel rescheduling costs	1.000 €
8.1.1.2. Expenses for loss of services due to cancellation of the trip	1.000 €
8.1.2. Travel extension costs due to force majeure	Included
8.1.2.1. Expenditure on accommodation and meals due to force majeure	1.050 €
8.1.3. Costs of transportation to the place of origin of the trip due to force majeure	1.000 €

10. Guarantee of right to compensation

10.1. Right to compensation (Art. 7. Regulation (EC) 261/2004)	Included
10.1.1. For flights up to 1.500 kilometres	260 €
10.1.2. For intra-EU flights of more than 1.500 km and all other flights between 1.500 and 3.500 km	410 €
10.1.3. For all flights not included in 10.1.1 and 10.1.2.	610 €

Included services

Telemedicina	Included
Servihelp	Included
Servifly	Included

Servibag	Included
Servisuccess	Included
Serviassist	Included
Serviclaims	Included



Coverage guaranteed by MANA UW UNIPESOAL, LDA. on behalf of and for the account of the insurance company. Having analysed the information received in advance, the contracting of this product implies acceptance that it covers the client's requirements and needs.

If YOU ARE NOT A RESIDENT OF SPAIN, this Policy, which you have taken out and entered into in Spain, and for which you have further declared that your trip will last for no more than 120 consecutive days, is subject to current Spanish law and to the terms and conditions set forth in this Policy. Likewise, the parties acknowledge that, for the purposes of the Solvency II regime, the insured risk is located in Spain.

Consequently, the coverage under this contract for INSURED PERSONS who are not residents of Spain shall be limited to trips to destinations other than their country of residence and shall take effect once they leave said country

In order to address and resolve complaints and claims, the Brokerage has a Customer Service department outsourced to Inade, Instituto Atlántico del Seguro, S.L. with address in the town of Vigo, province of Pontevedra, post code 36202, calle La Paz, 2 Bajo. This service has the obligation to resolve such complaints or claims within a maximum period of two months from the date of submission. If said resolution is not to the Client's satisfaction, he/she may contact the complaints service of the DGSFP, being essential to prove that the complaint or claim has been made, in writing, to the Customer Service Department of the Brokerage.