



Sto Gran Tour Agency &lt;info@stograntour.com&gt;

## Turkish Airlines - Online Ticket - Information Message

**Turkish Airlines** <onlineticket@thy.com>  
A: VOLI@stograntour.com

12 marzo 2024 alle ore 15:40



Ms. ANNAGLORIA ROSSI

Your e-ticket has been issued. We are pleased to welcome you as Turkish Airlines.

## Summary

Transaction date: Tuesday, March 12, 2024, 17:37:30 +0300  
(Istanbul Local Time)

# R4GBKF

Booking Reference



Choose a window seat or a seat with extra leg room and enjoy a comfortable flight.



Purchase extra baggage before your flight and don't leave your belongings behind.

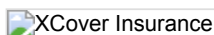


Experience comfortable travels with your sports equipment.

### Additional services

Select from the exclusive additional services and enjoy your flight more.

[See all additional services](#)



### XCover travel insurance

Travel with peace of mind with protection that covers cancellations due to illness (including Covid-19) and injuries. [See details.](#)



**Trip cancellation:** It applies in unforeseen circumstances that force you to cancel your trip.



**Medical and dental:** Covers emergency treatment costs (international flight bookings only).

[Purchase travel insurance](#)

**Discover the World with the Turkish Airlines Blog!**

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Discover



Travel hassle-free with these tips.

Suggestions and tips for every step of the journey.

Discover



Türkiye: Cradle of civilization

History, nature and taste... All about Türkiye!

Discover

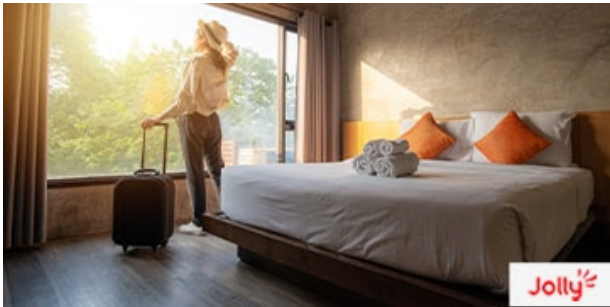
Master Card  
516\*\*\*\*\*668

Is your car ready?



Rent a car

Time for your accommodation



Select hotel

OUTBOUND FLIGHT

Istanbul - Kayseri on Monday 29 Apr 2024

Business Class - Business

08:40

Istanbul (IST)

Direct



10:10

Kayseri (ASR)

Business Class (J) - Business

| FLIGHT                                                                                                                                                                  | FROM                                                                                           | TO                                                                                            | DURATION      |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------|---------------|
|  <b>TK2026</b><br>Turkish Airlines<br>BOEING B737-800<br>Business Class (J) - Business | <b>8:40 AM</b><br><b>Monday, April 29</b><br><br><b>Istanbul (Türkiye)</b><br>Istanbul Airport | <b>10:10 AM</b><br><b>Monday, April 29</b><br><br><b>Kayseri (Türkiye)</b><br>Kayseri Airport | <b>1h 30m</b> |

| REISSUE*                                                                                                                                                                     | REFUND / CANCELLATION                                                                                                                                                                                             | BAGGAGE ALLOWANCE                                                                                      | MILES TO BE EARNED FOR MILES&SMILES MEMBERS                      |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------|------------------------------------------------------------------|
| <div><div>✓ Allowed</div><div>✓ With 820,00 TRY reissue fee - Up to 12 hour(s) to the flight</div><div>✗ Not allowed - Up to 1 hour(s) to the flight</div><div>✗</div></div> | <div><div>✓ Full refund</div><div>✓ With 820,00 TRY deduction - Up to 12 hour(s) to the flight</div><div>✗ Not allowed - Up to 1 hour(s) to the flight</div><div>✗ Not allowed - (In case of no-show)</div></div> | <div><div>✓ Check-in Baggage : 1 piece x 30 kg</div><div>✓ Cabin Baggage : 2 pieces x 8 kg</div></div> | <div><div>✓ 1000 Status Miles</div><div>✓ 1000 Miles</div></div> |
| Seat selection allowance                                                                                                                                                     | Dining experience                                                                                                                                                                                                 | Other advantages                                                                                       |                                                                  |
| <div>✓ Standard seat selection</div>                                                                                                                                         | <div>✓ Special meal</div>                                                                                                                                                                                         | <div>✓ Business Lounge</div>                                                                           |                                                                  |



When making changes to your ticket, you must pay the fee difference as well as any additional price differences that may occur.

When you select extra baggage; your increased baggage allowance will be shown on the passenger preferences field.

The last seat information shows the remaining number of seats for the respective fare class.



Airport taxes paid for unused flights, which were not paid by Turkish Airlines to any Airport Authority, may be refundable upon request.

In case of a partial refund, the cost of the completed flight will be charged and the remaining amount will be refunded to the account.

The ticketing service fee (DU) collected are non-refundable unless there is a regulation to the contrary.



The flights on your ticket must be used in sequence. If you do not board any of the flights on your ticket, the remaining flights will be automatically canceled, including your return flights.

INBOUND TRIP

Kayseri - Istanbul on Thursday 02 May 2024

Business Class - Business

**08:45**

Kayseri (ASR)

Direct

**10:25**

Istanbul (IST)

**Business Class (J) -  
Business**

| FLIGHT                                                                                              | FROM                                                                                    | TO                                                                                         | DURATION      |
|-----------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------|---------------|
| <b>TK2011</b><br>Turkish Airlines<br><b>BOEING B737-800</b><br><b>Business Class (J) - Business</b> | <b>8:45 AM</b><br><b>Thursday, May 2</b><br><b>Kayseri (Türkiye)</b><br>Kayseri Airport | <b>10:25 AM</b><br><b>Thursday, May 2</b><br><b>Istanbul (Türkiye)</b><br>Istanbul Airport | <b>1h 40m</b> |

**REISSUE\*****REFUND / CANCELLATION****BAGGAGE  
ALLOWANCE****MILES TO BE EARNED FOR  
MILES&SMILES MEMBERS**

✓ Allowed

✓ With 820,00 TRY reissue fee - Up to 12 hour(s) to the flight

✗ Not allowed - Up to 1 hour(s) to the flight

✗

✓ Full refund

✓ With 820,00 TRY deduction - Up to 12 hour(s) to the flight

✗ Not allowed - Up to 1 hour(s) to the flight

✗ Not allowed - (In case of no-show)

✓ Check-in Baggage : 1 piece x 30 kg

✓ Cabin Baggage : 2 pieces x 8 kg

✓ 1000 Status Miles

✓ 1000 Miles

**Seat selection allowance****Dining experience****Other advantages**

✓ Standard seat selection

✓ Special meal

✓ Business Lounge

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**Total price**



Please make sure to check the passport / visa requirements of the destination country and any other COVID-19 restrictions there may be before your trip.

| Main contact for this trip | Email address                                                  | Telephone    |
|----------------------------|----------------------------------------------------------------|--------------|
| ANNAGLORIA ROSSI           | <a href="mailto:VOLI@STOGRANTOUR.COM">VOLI@STOGRANTOUR.COM</a> | +34641077632 |

| Passengers                                                   | Seat                   | Meals             | Special Assistance                                                |
|--------------------------------------------------------------|------------------------|-------------------|-------------------------------------------------------------------|
| Passengers                                                   | Frequent flyer program | Membership number |                                                                   |
| AR<br><b>Ms. ANNAGLORIA ROSSI</b><br>Ticket no 2352221024198 | None                   | -                 | <b>Join Miles&amp;Smiles</b><br>Earn 2000 Miles from this flight. |
| CN<br><b>Ms. CAMILLA NATALI</b><br>Ticket no 2352221024199   | None                   | -                 | <b>Join Miles&amp;Smiles</b><br>Earn 2000 Miles from this flight. |

| Passengers                                                   | Istanbul to Kayseri Business Class                                                                                               | Kayseri to Istanbul Business Class |                                                                                                                                    |
|--------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------|------------------------------------|------------------------------------------------------------------------------------------------------------------------------------|
| AR<br><b>Ms. ANNAGLORIA ROSSI</b><br>Ticket no 2352221024198 | <br><b>Baggage allowance</b><br>30 kg maximum |                                    | <br><b>Baggage allowance</b><br>30 kg maximum |
| CN<br><b>Ms. CAMILLA NATALI</b><br>Ticket no 2352221024199   |                                                                                                                                  |                                    | <br><b>Baggage allowance</b><br>30 kg maximum |



**Baggage allowance**

**30 kg maximum**

**Carry-on baggage allowance**

All passengers



1 piece + 1 personal item

Maximum weight of an item of cabin baggage: 8kg

Maximum dimensions for an item of cabin baggage: 55x40x23 cm

**Calculate extra baggage charge**

Business Class



1 extra piece of baggage

Extra baggage calculator

Calculate extra baggage



The total cost of your ticket has been collected with the payment method you chose at checkout.

In accordance with the Tax Procedure Law General Notification Serial No. 462, financial e-tickets which have been electronically signed and are valid as authentication documents can be accessed at the following address within 72 hours at the latest after the ticket has been issued: [ebiletatura.turkishairlines.com](http://ebiletatura.turkishairlines.com)

If you purchase travel insurance, your policy will be sent with your ticket within 24 hours.

When paying with credit card, cardholders must confirm that they will make the credit card available for presentation with a valid government ID (Passport, birth certificate, driver's license, marriage certificate, etc.) before the flight to either our sale offices or at the check-in counters. The card will also have to be present after any changes or cancellations/refunds. Self check-in is not allowed for processes in which you must present your credit card. If the card you pay with is a virtual card then please bring the credit card connected with the virtual card with you.

You must have all documents required for flight (passports, visas, ID, etc.) with you at all times.

Visas for the country to which you're traveling and other documents are the responsibility of the passenger. Turkish Airlines is not responsible for checking that the passenger has the necessary documents. For more detailed information, please [click here](#).

Online check-in is available 24 hours before your flight.

For international flights you must be at the airport no later than 3 hours before the flight's scheduled departure time. Baggage procedures and check-in must be completed at least 60 minutes before the schedule departure time.

For domestic flights you must be at the airport no later than 3 hours before the flight's scheduled departure time. Baggage procedures and check-in must be completed at least 45 minutes before the schedule departure time.

Because Turkish Airlines is based in Türkiye, credit cards that do not belong to a Turkish bank may result in additional transaction fees. Please contact your bank for further information.

Before boarding your flight you must have received your boarding pass and completed the baggage process.

When planning when to arrive at the airport, please take into consideration the time it will take to pay baggage fees if you exceed the baggage allowance.

Passengers who have not arrived at the gate before the boarding time has ended, including those who've printed boarding passes online, will not be accepted on board.

Due to operational reasons, special assistance requests such as wheelchair assistance must be made at least 48 hours before your flight. Special meal requests must be made at least 24 hours before your flight. For more detailed information please [click here](#).

For some connecting flights, passengers continue their trip from different airports in the same city. For example, some London-Tehran flights flight through Istanbul by arriving at Sabiha Gökçen International Airport and departing from Istanbul Airport. Passenger approval is required in these cases, and all transfer between airports, including baggage transfer, is the responsibility of the passenger.

For baggage rules on flights departing/arriving in the United States for all Turkish Airlines or codeshare flights, please [click here](#).

To learn about all the services and travel conditions for passengers with special status, please [click here](#).

For visa information regarding flights connecting in Canada, please [click here](#).

For more detailed information regarding flights without a baggage allowance, please [click here](#).

For more detailed information regarding flights with at least one stop in Saudi Arabia, please [click here](#).

Remember that carry-on baggage must not exceed the maximum dimensions allowed. For more detailed information, please [visit](#) our carry-on baggage page.

Due to operational reasons, the type of aircraft planned for this flight may be changed.

Turkish Airlines cannot be held responsible for the late receipt of your e-mail due to technical issues.

This e-mail may contain proprietary and confidential information. The information contained in this e-mail may not be disclosed, distributed or delivered to anyone other than the names written on the e-mail.

If you think that you have received this email in error, please contact the sender. Delete the message and any attachments enclosed.

## Any questions?

For more information [click](#).

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[www.turkishairlines.com](http://www.turkishairlines.com)

Türk Hava Yolları AO

Türk Hava Yolları A.O. Genel Müdürlük Binası, [Atatürk Havalimanı 34149 Yeşilköy/İstanbul](#)

Mersis No: 0876004746400017