

Terms & Conditions:

Please note flight timings and conditions - Especially min 2 passengers rule on applicable routes

Please [click here](#) to share your flight experience with us.

Safarilink Reservations Phones: +254 20 6690 000 or 6000 777, +254 730 888 000, +254 720 888 111

The following are some of our Terms & Conditions from the General Conditions of Carriage which you have viewed & accepted on the Safarilink website:

- All tickets are Non-Refundable.
- A minimum fee of \$30 on change of reservations (date/time) will be charged and MUST be made NOT later than 12 hours to the flight departure time, otherwise the ticket will be marked as No-show.
- If the original fare is not available at the time of changing, a fare difference will be charged, plus the change fee.
- Cancellation fees of \$75 will be charged per passenger if the ticket is cancelled 60-days before departure and credit can be utilized within 12 months. Within 60-days, cancellations will be charged 100%.
- Name Changes and Re-routing allowed at a fee on fully unutilized tickets.
- No-shows are non-refundable and non-amendable
- FREE baggage allowance is STRICTLY limited to 15Kgs per person, except for Zanzibar, Kisumu, Kitale, Diani, Malindi and Lamu which is 20Kgs, inclusive of hand luggage and in soft bags.
- Advance excess baggage can be purchased upto 48-hours before flight departure in batches of 10kgs, 20kgs, and 30kgs at discounted rates.
- Excess baggage at check-in will be charged at \$3.50 per kilo upto 10 Kgs on domestic flights, \$5 per kilo for sectors between Mombasa-Zanzibar and \$10 per kilo for international flights. Above 10 Kgs charged \$2.50 and \$10 for domestic and international flights respectively and will only be carried subject to space availability.
- Check-in-time is 90 minutes before flight time for International Flights and 60 minutes for domestic flights, in Wilson, Lamu, Diani, Vipingo, and Kisumu and 30-minutes out of our Safari/Bush destinations. Safarilink reserves the right to re-allocate seats or depart up to 20-minutes ahead of scheduled time if passengers have not arrived at the point of departure by that time
- Check-in counters will CLOSE 45 minutes prior to departure time, after which passengers will not be allowed to check-in.
- Passengers who have checked-in online MUST still present their documents for verification before closure of check-in counters. Passengers travelling with children, infants or requiring special assistance will need to Checkin at the Airport
- Safarilink reserves the right to change departure times or carrier when so required for operational, weather or safety reasons.
- At check-in, passengers will be required to show their passport, or national ID with a photograph, for identification purposes. For children and infants, a copy of either their birth certificate or passport will be required.
- All firearms and/or ammunition must be booked at least 4 hours prior to flight departure time and will be charged \$10. They must be declared at Check-in or to the pilot when boarding at bush airstrips
- Safarilink is not responsible for any direct or consequential costs resulting from any delays to its services and particularly if a delay results in missing a connection to another carrier - domestic or international. Safarilink only guarantees a connection to another flight operated by Safarilink
- The liability of Safarilink Aviation Limited (Safarilink) in respect of carriage of passengers is subject to the rules and limitations relating to liability established by the Warsaw Convention as applied in Kenya and by the complete Terms and Conditions listed on the Safarilink website.
- Passengers paying by credit card will be required to show the credit card and authenticate their signatures. If the Card Holder is not the traveller the passenger needs to request permission.
- Consumption of alcohol on board Safarilink flights is not allowed. Safarilink reserves the right to offload/deny carriage at any airport/airstrip if in its sole discretion considered a passenger is intoxicated and/or causes disturbance or endanger other passengers.
- Expectant mothers from 28 weeks must provide a medical certificate or fit to fly letter from attendant gynaecologist clearing her of travel.
- For more details please visit our Terms & Conditions on the website www.flysafarilink.com/travel-information/terms.

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PLEASE CHECK BOOKING DETAILS, ESPECIALLY AIRSTRIPS ARE CORRECT. SAFARILINK WILL NOT BE HELD RESPONSIBLE FOR ANY ERRORS ONCE TICKETED.

PLEASE NOTE CONDITIONS FOR FLIGHTS - ESPECIALLY MIN 2 PAX RULE IF APPLICABLE



Safarilink
Wilson Airport
P.O.Box 5616,
Nairobi 00506, Kenya.
res@flysafarilink.com
Tel : +254730888000 / +2546690000



Ticket #: 40044269657 Pnr Ref.: 428B3A Traveller: Miss. Coromano Giulia 17-Dec-24

Flights:

#	Date	Flight	From	STD	To	STA	Class	Baggage	Checkin Time	Status
3	26-Feb-25	056	Diani Beach	15:45	Nairobi-Wilson	17:00	W	20 Kg	15:00	Confirmed

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