



Electronic Ticket Itinerary and Receipt

Ms Elisa Rivola

Date of Issue: 16AUG25

Place of Issue: 2813 Madrid

Booking Reference: [REDACTED]

IATA Number: 78492153

Flight/Date Class/Status	Route	Departure Meal	Arrival	Latest Check-in	Flight Duration	Baggage Allowance
Scandinavian Airlines Operated by Fi Icelandair						
SK 6154 / 17AUG E / Confirmed	Reykjavik KEF - Copenhagen Kastrup	07:55	13:05	07:10		1PC
				Food For Purchase + Alcoholic Bever03:10		
Scandinavian Airlines Operated by Sas Link						
SK 2685 / 17AUG E / Confirmed	Copenhagen Kastrup - Bologna	17:20	19:25	16:40	Terminal 3	1PC
				Refreshments For Purchase 02:05		

Ticket Number: 117 - 2535768116

Fare	[REDACTED]
Equivalent Fare Paid	[REDACTED]
Taxes, Fees, Other Charges	[REDACTED]
Domestic/International Fees	[REDACTED]
Ticket Amount:	[REDACTED]
Total Amount:	[REDACTED]

Domestic/International fees are non-refundable for non-refundable fares.

Form of Payment: Mastercard

Endorsement/Restrictions: RESTR APPLY PER FARE COMP/NONREF

SAS INTERNET OFFICE
GRAN VIA 51, 5 B 2813 MADRID

Org. Number: NIF N0301003J - VAT EXEMPT / IVA EXENTO

LIMITS OF LIABILITY

The applicable limits of liability for your journey on a flight operated by a carrier of the SAS Group are as follows:

1. There are no financial limits in respect of death or bodily injury of passengers. For damages not exceeding 151,880 Special Drawing Rights for each passenger, the carrier shall not be able to exclude or limit its liability;
2. In respect of destruction, loss of, or damage or delay to baggage, 1,519 Special Drawing Rights per passenger in most cases;
3. In respect of damage occasioned by delay in the carriage of persons, 6,303 Special Drawing Rights per passenger in most cases.

If your journey also involves carriage by other airlines, you should contact them for information on their limits of liability.

Time limit for action: Any action in court to claim damages must be brought within two years from the date of arrival of the aircraft, or from the date on which the aircraft ought to have arrived.

Baggage claims: Written notice to the carrier must be made within 7 days of the receipt of checked baggage in the case of damage, and, in the case of delay, within 21 days from the date on which it was placed at the disposal of the passenger.

This notice is required by the European Community Regulation (EC) No. 2027/97 (as amended by Regulation (EC) No. 889/2002).

Carriage and other services provided by the carrier are subject to conditions of carriage, which are hereby incorporated by reference. These conditions may be obtained from the issuing carrier.

For complete text of all provisions applicable and ticket validity we refer to SAS General Conditions of Carriage for Passengers and Baggage at <https://www.flysas.com/en/legal-info/conditions-of-carriage/>. For the relevant rules regarding baggage allowances we refer to SAS Baggage Allowances at www.flysas.com.

Passengers embarking upon a journey involving an ultimate destination or a stop in a country other than the country of departure are advised that the provisions of an international treaty (the Warsaw Convention, the 1999 Montreal Convention, or other treaty), as well as a carrier's own contract of carriage or tariff provisions, may be applicable to their entire journey, including any portion entirely within the countries of departure and destination. The applicable treaty governs and may limit the liability of carriers to passengers for death or personal injury, destruction or loss of, or damage to, baggage, and for delay of passengers and baggage. Additional protection can usually be obtained by purchasing insurance from a private company. Such insurance is not affected by any limitation of the carrier's liability under an international treaty. For further information please consult your airline or insurance company representative.

Data Protection Notice: Your personal data will be processed in accordance with the applicable carrier's privacy policy and, if your booking is made via a reservation system provider ("GDS"), with its privacy policy. These are available at <http://www.iatatravelcenter.com/privacy> or from the carrier or GDS directly. You should read this documentation, which applies to your booking and specifies, for example, how your personal data is collected, stored, used, disclosed and transferred. (applicable for interline carriage)