



Sto Gran Tour Agency &lt;info@stograntour.com&gt;

**BA changed e-ticket receipt K9Y9VT: 20 Apr 2024 10:10**

British Airways e-ticket <BA.e-ticket@email.ba.com>  
A: info@stograntour.com

1 maggio 2024 alle ore 12:38



# Your booking has been changed

Dear Sra Baiano,

Booking reference: **K9Y9VT**

## Change booking email

Your booking with British Airways has been changed; please see the details of this change below.

If your itinerary includes an American Airlines flight, we recommend you contact us to pre-assign seats.

## What to do next

Visit Manage My Booking and print "Your Itinerary", a customer friendly up-to-date summary of your booking. We suggest you take this with you on your trip, as some authorities will need to see a printed flight itinerary.

We also recommend the following services to help you get the most out of your journey:

**Add Advance Passenger Information (API)**

Please enter your passport and contact details now, which are required by government authorities, before you can fly.

**Do you want to check in any bags?**

Save time and money by paying to check in bags online before you travel.

**Check our destination guides**

Find out what to see and do as well as where to shop and eat, plus check the weather forecast for the next 7 days.

**Pay to choose your seat in advance**

Use our seat map to find, reserve and pay for your seat in advance.

This is only a selection of the services available for you in Manage My Booking. To use these, or to see what else is available please click below.

The button below will take you directly to your booking. As it provides direct access, please only forward this email if you want the recipient to access your booking and the related services.

Manage my booking

Your Itinerary

BA1628  
- | FLOWN | Travelled

|                                          |                                           |
|------------------------------------------|-------------------------------------------|
| 20 Apr 2024<br>10:10<br>FIUMICINO (ROME) | 20 Apr 2024<br>14:40<br>DALLAS FORT WORTH |
|------------------------------------------|-------------------------------------------|

BA1996  
- | FLOWN | Travelled

|                                           |                                     |
|-------------------------------------------|-------------------------------------|
| 20 Apr 2024<br>18:30<br>DALLAS FORT WORTH | 20 Apr 2024<br>19:53<br>LOS ANGELES |
|-------------------------------------------|-------------------------------------|

BA1509  
AMERICAN AIRLINES | | Confirmed

|                                                  |                                                        |
|--------------------------------------------------|--------------------------------------------------------|
| 1 May 2024<br>14:25<br>LOS ANGELES<br>Terminal 4 | 2 May 2024<br>09:00<br>HEATHROW (LONDON)<br>Terminal 3 |
|--------------------------------------------------|--------------------------------------------------------|

BA0268  
BRITISH AIRWAYS | WORLD TRAVELLER | Confirmed

|                                                  |                                                        |
|--------------------------------------------------|--------------------------------------------------------|
| 1 May 2024<br>19:30<br>LOS ANGELES<br>Terminal B | 2 May 2024<br>14:00<br>HEATHROW (LONDON)<br>Terminal 5 |
|--------------------------------------------------|--------------------------------------------------------|

BA0554  
BRITISH AIRWAYS | Euro Traveller | Confirmed

|            |            |
|------------|------------|
| 2 May 2024 | 2 May 2024 |
|------------|------------|

|                                          |                                         |
|------------------------------------------|-----------------------------------------|
| 16:30<br>HEATHROW (LONDON)<br>Terminal 5 | 20:05<br>FIUMICINO (ROME)<br>Terminal 3 |
|------------------------------------------|-----------------------------------------|

|           |                     |
|-----------|---------------------|
| Passenger | VITTORIA SRA BAIANO |
|           | DEBORA SRA DEROSA   |

Baggage allowances

Hand and checked baggage allowances

Baggage allowances apply to each passenger in your booking.

| Flights                 | Hand baggage                                                              | Checked baggage                                                              |
|-------------------------|---------------------------------------------------------------------------|------------------------------------------------------------------------------|
| Rome to Dallas**        | <a href="#">View your American Airlines allowance</a>                     | No allowance                                                                 |
| Dallas to Los Angeles** | <a href="#">View your American Airlines allowance</a>                     | No allowance                                                                 |
| Los Angeles to London** | <a href="#">View your American Airlines allowance</a>                     | No allowance                                                                 |
| Los Angeles to London   | 1 handbag/laptop bag, plus 1 additional cabin bag                         |                                                                              |
| London to Rome          | 1 handbag/laptop bag, plus 1 additional cabin bag                         | No allowance                                                                 |
|                         | <a href="#">British Airways hand baggage sizes and weight limitations</a> | <a href="#">British Airways checked baggage sizes and weight limitations</a> |

British Airways has [restrictions on what you may pack](#).

\*\*Following Airlines may have different hand and checked baggage restrictions

- [American Airlines](#)

Extra baggage

You will have to pay for baggage which is over your allowance.

You cannot pay to take extra bags for an infant, or extra hand baggage.

[Pay for extra bags using Manage My Booking](#)

**Extra baggage charges for flight BA1628**  
Fiumicino (Rome) to Dallas Ft Worth (TX) (Dallas)  
20 Apr 2024 10:10

Your ticket includes flights on other airlines, you must contact each airline individually to check the applicable baggage allowance/fees on their flight.

**Extra baggage charges for flight BA1996**  
Dallas Ft Worth (TX) (Dallas) to Los Angeles International (CA)  
20 Apr 2024 18:30

Your ticket includes flights on other airlines, you must contact each airline individually to check the applicable baggage allowance/fees on their flight.

**Extra baggage charges for flight BA1509**  
Los Angeles International (CA) to Heathrow (London)  
1 May 2024 14:25

Your ticket includes flights on other airlines, you must contact each airline individually to check the applicable baggage allowance/fees on their flight.

**Extra baggage charges for flight BA0268**  
Los Angeles International (CA) to Heathrow (London)  
1 May 2024 19:30

| Extra baggage                              | Airport Price** | Pre-airport price* |
|--------------------------------------------|-----------------|--------------------|
| 1st item of luggage (max 23kg)             | EUR 70.00       | EUR 65.00          |
| 2nd item of luggage (max 23kg)             | EUR 90.00       | EUR 80.00          |
| Any additional items of luggage (max 23kg) | EUR 180.00      | EUR 150.00         |
| Over weight baggage                        |                 |                    |
| Each item of baggage                       | EUR 75          | -                  |

**Extra baggage charges for flight BA0554**  
Heathrow (London) to Fiumicino (Rome)  
2 May 2024 16:30

| Extra baggage                  | Airport Price** | Pre-airport price* |
|--------------------------------|-----------------|--------------------|
| 1st item of luggage (max 23kg) | EUR 85.00       | EUR 45.00          |
| 2nd item of luggage (max 23kg) | EUR 85.00       | EUR 80.00          |

|                                            |            |           |
|--------------------------------------------|------------|-----------|
| Any additional items of luggage (max 23kg) | EUR 105.00 | EUR 95.00 |
| Over weight baggage                        |            |           |
| Each item of baggage                       | EUR 75     | -         |

[Pay for extra bags using Manage My Booking](#)

\*Pre-airport price means online or by booking through the British Airways contact centre.

\*\*At many airports, including London Heathrow, Gatwick and North America, you can only pay using a credit or debit card. Cash is not accepted.

Food and drink information

For flights operated by another carrier, charges may apply for food and drink. Please check operating carrier website for details.

Meal allowances apply to each passenger in your booking.

| Flights | Meals                                                                                                  |
|---------|--------------------------------------------------------------------------------------------------------|
| to      | Meal information is unavailable. <a href="#">Contact us</a> for food and drink options on this flight. |
| to      | Meal information is unavailable. <a href="#">Contact us</a> for food and drink options on this flight. |
| to      | Meal information is unavailable. Contact the airline for food and drink options on this flight.        |
| to      | Meal information is unavailable. <a href="#">Contact us</a> for food and drink options on this flight. |
| to      | Meal information is unavailable. <a href="#">Contact us</a> for food and drink options on this flight. |

Disability and mobility assistance

Please contact us if you have a disability so that we can give you the help you need. You can reserve your seat for free, book a wheelchair or mobility assistance at the airport and order a special meal.

[Contact us](#)

Your key rights under the Package Travel and Linked Travel Arrangements Regulations 2018

If you book additional travel services for your trip or holiday via this link, or if, after selecting and paying for one travel service, you book additional travel services for your trip or holiday

via British Airways Holidays Ltd. or Avios Group Ltd., you will NOT benefit from rights applying to packages under the Package Travel and Linked Travel Arrangements Regulations 2018.

Therefore, British Airways will not be responsible for the proper performance of those additional travel services. In case of problems, please contact the relevant service provider.

However, if you book additional travel services via this link, not later than 24 hours after receiving the confirmation of the booking from British Airways, those travel services will become part of a linked travel arrangement. In that case British Airways has, as required by the Regulations, protection in place to refund your payments to British Airways for services not fully performed because of British Airways’ insolvency, and, where necessary, for your repatriation. Please note that this does not provide a refund in the event of the insolvency of the relevant service provider.

View [Package Travel and Linked Travel Arrangements Regulations 2018](#) for more information on your key rights.

Payment Information

|                          |                                                                                                                                                                                                                   |
|--------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Ticket Number(s)         | 125-2176556608 (SRA VITTORIA BAIANO)                                                                                                                                                                              |
|                          | 125-2176556607 (SRA DEBORA DEROSA)                                                                                                                                                                                |
|                          | 125-2183373519 (SRA VITTORIA BAIANO)                                                                                                                                                                              |
|                          | 125-2183373520 (SRA DEBORA DEROSA)                                                                                                                                                                                |
| Total new payment        | GBP 0.00                                                                                                                                                                                                          |
| Payment Date             | 20 Feb 2024                                                                                                                                                                                                       |
| Flight tickets issued by | British Airways, Newcastle, UK                                                                                                                                                                                    |
| IATA Number              | ETBA/GBP                                                                                                                                                                                                          |
| Fare Details             | GBP0.00 + Tax/Fee/Charge GBP0.00 = GBP 0.00                                                                                                                                                                       |
| Fare breakdown           | The price of your ticket includes a carrier imposed charge or fuel surcharge, where applicable, per sector levied by the carrier. All taxes, fees and charges are to be paid by the member (not British Airways). |

The additional payment reflects the amount charged to your payment method for this transaction and is in addition to the payment made against the original booking.

Please note that air travel is not subject to VAT therefore we do not issue VAT receipts.

| Taxes/fees/charges                               |           |
|--------------------------------------------------|-----------|
| Government, authority and airport charges        | Per adult |
| Total government, authority and airport charges* | GBP 0.00  |

|                                                                                           |                 |
|-------------------------------------------------------------------------------------------|-----------------|
| <a href="#">&gt; More information</a>                                                     |                 |
| <b>Total British Airways fees and surcharges</b><br><a href="#">&gt; More information</a> | <b>GBP 0.00</b> |
| <b>Total taxes, fees and surcharges per person</b>                                        | <b>GBP 0.00</b> |

\*Government and/or airport taxes are refundable, however some countries will apply a Value Added Tax, Sales Tax or equivalent, which will only be refunded on fully flexible tickets.

Please note that air travel is not subject to VAT therefore we do not issue VAT receipts.

Yours sincerely,

**British Airways Customer Services**

British Airways may monitor email traffic data and also the content of emails, where permitted by law, for the purposes of security and staff training and in order to prevent or detect unauthorised use of the British Airways email system.

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### How to contact us

This is an automated email, and we are unable to respond to replies. To ask a question online, send us an email, or find the contact numbers please click on the link below and go to "Your questions"

[Your questions](#)

### Data Protection Notice

Your personal data will be processed in accordance with the applicable marketing and operating carrier's privacy policy and, where your booking is made via a reservation system provider ("GDS"), with its privacy policy. These are available at <http://www.iatatravelcenter.com/privacy> or from the carrier or GDS directly. You should read this documentation, which applies to your booking and specifies, for example, how your personal data is collected, stored, used, disclosed and transferred.

### If you have received this email in error

This is a confidential email intended only for the British Airways customer appearing as the addressee. If you are not the intended recipient please delete this email and inform the sender

as soon as possible. Please note that copying, distribution or other action taken or omitted to be taken in reliance upon it is prohibited and may be unlawful.

## Passenger notices

### Dangerous articles in baggage

For safety reasons, dangerous articles such as those listed below, must not be carried in passengers checked or hand/cabin baggage:



Acids   Poisons   Flammable liquids   Explosives   Matches / Lighters   Bleach   Incapacitating sprays   Ignitable gas devices   Compressed gas

or other articles or substances which present a danger during air transport.

[More information on dangerous articles in baggage is available here](#)  
[More information on security prohibited items \(PDF, 29 kb, English only\)](#)

### Notice

If the passenger's journey involves an ultimate destination or stop in a country other than the country of departure the Warsaw Convention or the Montreal Convention may be applicable and these Conventions govern and may limit the liability of carriers for death or bodily injury and in respect of loss of or damage to baggage. Many air carriers have waived the Warsaw Convention limits for death or bodily injury. Further information may be obtained from the carrier. For further information see the Notice of Liability Limitations.

### Conditions of Carriage

It is important that you read this section carefully as it contains important information about the terms on which carriage and other services are provided to you.

Carriage and other services provided by the carrier are subject to Conditions of Carriage and the Conditions of Contract, which are hereby incorporated by reference. These conditions may be obtained from the issuing carrier.

Copies of the Conditions of Contract and the British Airways General Conditions of Carriage are available on request or can be obtained at the airport or online here:

[Conditions of Contract](#)  
[British Airways General Conditions of Carriage](#)

### Notice of liability limitations

The Montreal Convention or the Warsaw Convention system may be applicable to your journey and these Conventions govern and may limit the liability of air carriers for death or bodily injury, for loss of or damage to baggage, and for delay. For more information, please visit:

[Liability limitations](#)

### Notice of government and airport imposed taxes, fees and charges

The price of this ticket may include taxes, fees and charges which are imposed on air transportation by Government Authorities and Airports. They may represent a significant portion of the cost of air travel and are either included in the fare or shown separately in the "TAX/FEE/CHARGE" box(es) of this ticket. You may also be required to pay taxes, fees and charges not already collected.

### Overbooking

For a copy of British Airways' overbooking policy, please visit:

[Overbooking policy](#)

### **Travel aware**

We recommend that all British travellers check the Foreign and Commonwealth Office website for essential travel advice to make informed decisions about travelling abroad. For the latest information relating to specific countries check [www.gov.uk/travelaware](https://www.gov.uk/travelaware) where you can sign up for email alerts, guidance and tips. For nationals of other countries, please check your own government's travel advice.

